



Flexeroute

Adapt • Expand • Build trust

Going
BEYOND
the box


statcourier

Why Flexeroute?

Unlike traditional courier services—which can be restrictive and limiting to your long-term, strategic business growth— Flex-e-route’s innovative approach quickly adapts to changing courier needs. At STAT, we prioritize responding to our client’s evolving circumstances and shifts in business. With Flex-e-route, we can streamline your immediate delivery needs into our daily routes, leveraging existing courier networks and intelligent logistics to help you keep pace with marketplace demands.

Why Flex-e-route?

- Adapt and respond to evolving marketplace demands
- Expand your opportunities with enhanced responsiveness
- Build trust and commitment through innovative solutions

Here’s How it Works

STAT is a custom logistics management company that has that has successful partnerships across the country. We develop innovative logistics solutions to manage our clients’ delivery needs. With our established delivery networks, we can effectively leverage our current network, technology, and logistics to strategically and seamlessly integrate your delivery needs into our daily routing system in the most cost effective manner. We are flexible to your delivery and routing needs – Flex-e-route!



Operational Strength

STAT Footprint

- Headquartered in St. Louis, Missouri
- Woman-Owned Business Enterprise
- Operates in 39 states and the District of Columbia



By leveraging our existing national network of couriers and optimizing scheduled routing already in-place, STAT can incorporate your unique needs, consolidate deliveries, and maximize route efficiencies.

STAT Partnering in Logistics

We pride ourselves on the trust, credibility and integrity we have established and continue to maintain. By leveraging our logistical footprint and incorporating your delivery needs, we can immediately and seamlessly integrate a custom delivery solution to effectively provide value and reduce costs. By optimizing the current scheduled routing in place and coordinating your daily needs, STAT's solution will consolidate deliveries and maximize route efficiencies. Dedicated drivers by route are not only committed to providing superior customer service, but to partner with you in identifying logistic opportunities to drive cost-cutting results while maintaining superior continuity of service. We understand the critical nature of your business and how valuable a custom logistics management solution is to you in driving positive results. We can provide those results today!





Custom Solutions

Whatever your logistics need, STAT can customize and implement a solution that drives quantifiably positive results. Our experienced staff of industry experts is able to analyze your business and determine logistical opportunities to efficiently and effectively optimize your current delivery patterns. STAT will to customize a solution to your needs to produce optimal results.



Voice of the Customer

Always looking to partner and better our services, we not only look internally but we look to our partners to provide feedback through the Voice of the Customer (VOC) Program. We actively solicit feedback ranging from driver appearance and professionalism to delivery timing to ensure expectations and service are kept at the highest of levels. Our VOC empowers us with the necessary feedback and insights to continuously evolve our services and effectiveness.

Delivering what's



Logistics Management

STAT's Logistics Management Services include a full range of services from scheduled to on-demand service, expedited deliveries, and same-day deliveries. Our vehicle fleet includes small to midsize sedans to cargo vans and 34 ft. trucks. We are able to accommodate multiple deliveries and items at any one time on any particular route or on demand delivery. Customized solutions include logistics and routing, barcoding, and tracking for clients who seek to optimize and maximize their logistics management.

Through Specialized Scheduling Coordination, STAT continues to save our clients time and money, lowering the risk for error and producing higher returns. STAT's specialized scheduling services determine the best timed routes to get materials where they need to go, when they need to get there.

ADAPT AND
RESPOND
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important to you.



Trusted Partner

STAT has built partnerships on trust, providing superior customer service, timely dispatch, and dedicated drivers. STAT's central dispatch and customer service staff are available via phone 24 hours a day, seven days a week, including weekends and holidays, to handle all your delivery needs. For those who prefer to go online, service and or tracking can be requested or viewed via website or smartphone.

STAT proactively established the Quality Improvement (QI) Program to set goals that are higher than industry averages to guarantee service and delivery. The Quality Improvement Committee (QIC) monitors daily on-time deliveries, vehicle maintenance, courier performance and client satisfaction. By proactively pinpointing the key performance indicators being delivered, we aggressively manage our business to produce positive outcomes.



Innovation

Innovation is at the forefront of logistics management and driving results. STAT's technology solutions provide the most advanced offerings in the delivery industry. STAT's web technology provides real-time tracking on courier operations inclusive of order entry, pick-up and delivery tying directly into your systems for seamless delivery requests. STAT is able to receive automated updates via any distribution software to avoid the need for an individual to request deliveries via phone or online. This state-of-the-art technology streamlines the ordering process.

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